



# DENIS NOVICOV

## QA Engineer

**About Me:** I have over 20 years of experience in various fields, including management, logistics, and retail. My professional journey began as a photographer, and later, I transitioned into leadership and coordination roles, where I managed teams, logistics, and sales. I have extensive experience working in hybrid environments, balancing office tasks with fieldwork.

## I Work experience

### QA Engineer

may 2023 - present

In this role, I was responsible for ensuring software quality by developing and implementing testing strategies to create stable and reliable applications. My goal was to automate processes, improve testing productivity, and contribute to the creation of a high-quality product.

- Developed and automated tests using: **Java, Python, TestNG.**
- Conducted API testing with: **Postman** and **SoapUI.**
- Wrote **SQL** queries to verify database data.
- Integrated testing into the **CI/CD** pipeline with **GitHub Actions.**

### Coordinator

april 2018 - december 2021

In this role, I coordinated the work of the team, ensuring the efficient completion of tasks and optimizing processes to achieve the best results. My goal was to improve team productivity, meet deadlines, and maintain high work quality.

- Led task distribution and monitored their completion, ensuring deadlines were met.
- Optimized internal processes to improve team efficiency.
- Facilitated communication between teams to ensure tasks were completed according to requirements.
- Developed strategies to enhance employee efficiency and motivation.
- Analyzed performance results and implemented changes to improve processes and product quality.


### Manager

january 2002 - august 2017

In this role, I was responsible for the strategic management of the website and coordinating all processes aimed at improving the customer experience, optimizing business operations, and enhancing user interaction efficiency. My task was to create a harmonious ecosystem that combines effective website promotion, well-thought-out marketing strategies, and high-quality customer service.

- Developed and implemented website promotion strategies focused on attracting and retaining customers.
- Optimized business processes, including product and service delivery, with a focus on improving speed and service quality.
- Analyzed user behavior on the site and implemented changes to improve usability and customer satisfaction.
- Developed strategies to increase customer loyalty by offering personalized promotions and enhancing the service.

## CONTACT ME:

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 Prague

## SKILLS:

### Technical

- Manual testing, Automation
- Basics of Java, Python, SQL
- Git, GitHub
- API: REST, SOAP
- CI/CD: GitHub Actions
- Working with documentation (test cases, bug reports, instructions)

### Personal

- Teamwork skills
- Continuous development
- Quick learner
- Technical literacy
- Critical thinking

## LANGUAGES

- English: Pre-Intermediate
- Russian: Proficient
- Slovak: Upper-Intermediate
- Romanian: Pre-Intermediate
- Czech: Upper-Intermediate

## INTERESTS

- Test automation
- API testing
- Selenium
- Performance testing